The **Human Resources Department** strives to initiate and facilitate strategies for building a workforce that supports and enhances organizational objectives.

Training and educating the County's workforce is a key element in providing quality services to our citizenry.

FY 2000/01 accomplishments include:

- Human Resources reorganized in response to an internal management study to provide better service without increasing headcount or resources.
- Participated in negotiating the 2-year contract with Seminole County firefighters, Local 3254, International Association of Firefighters.
- Initiated a countywide strategic plan to provide global goals and direction for county staff.
- Developed a compensation plan that addresses market competition and rewards performance.

The Department's two-year budget highlights include:

- Developing and implementing a countywide training initiative, reducing outside training costs and providing targeted, internal, customized training programs.
- Initiating new recruitment strategies to reduce advertising expense by utilizing electronic advertising verses print, while increasing the number of qualified applicants.
- Communicating and administering changes initiated by the Florida Retirement System to affected employees.
- Implementing a compensation plan that provides internal and external equity while rewarding good performers.

Human Resources

Employee Services

Mission

To initiate and facilitate strategies for building a workforce which supports and enhances organizational objectives and values

Business Strategy

Human Resources adapts practices to meet the internal needs of the organization while analyzing current business trends.

Objectives

Maintain a competitive compensation plan.

Attract and retain a qualified workforce.

Attain optimal staffing levels.

Provide personal and organizational opportunities for growth and development.

Promote open communication for every member of the organization.

| Performance Measures | FY 99/00 Actual | FY 00/01 Estimated | FY 01/02 Goal | FY 02/03 Goal |
|---|--------------------|-----------------------|------------------|------------------|
| Number of permanent positions filled | 320 | 318 | 335 | 335 |
| Average days to fill a position | 75 | 72 | 60 | 60 |
| Turnover rate | 15% | 13% | 15% | 15% |
| Employees completing core classes | NA | NA | 30% | 40% |
| New hire employees completing core classes | NA | NA | 85% | 100% |
| Employees completing specialized training | NA | NA | 33% | 50% |
| Average cost of specialized training per person | NA | NA | \$190 | \$175 |

Seminole County **HUMAN RESOURCES Department:** FY 2001/02 Division: **EMPLOYEE SERVICES** FY 2002/03 Section: Percent Change Percent Change 2001/02 Budget 2002/03 2002/03 Budget 2001/02 1999/00 2000/01 over 2001/02 over 2000/01 Approved Adopted Actual Adopted Budget Budget Budget Budget Budget Expenditures **EXPENDITURES:** 5.9% 601,009 614,751 2.3% 651,315 573,184 Personal Services 367,163 -18.3% 399,744 449,495 12.4% **Operating Services** 305,618 -100.0% 1,088 7,750 Capital Outlay 0 0 **Debt Service** 0 0 0 Grants and Aid Reserves/Transfers 1,018,478 -4.3% 1,008,503 1,064,246 5.5% 879,890 **Subtotal Operating** Capital Improvements 1,018,478 -4.3% 1,008,503 1,064,246 5.5% 879,890 **TOTAL EXPENDITURES FUNDING SOURCE(S)** 1,064,246 5.5% 1,018,478 -4.3% General Fund 879,890 1,008,503 -4.3% 1,064,246 5.5% 1,018,478 879,890 1,008,503 **TOTAL FUNDING SOURCE(S)** 11 12 11 11 **Full-Time Positions** 2 2 Part-Time Positions 1 New Programs and Highlights for Fiscal Year 2001/02 Senior Staff Assistant-Funds have been utilized by HR for a temporary position since June of 1994. The 12,034 workload in the intake area requires this position as permanent part-time. New Programs and Highlights for Fiscal Year 2002/03 2004-05 2005-06 2003-04 2001-02 2002-03 **Capital Improvements** 0 0 0 0 **Total Project Cost** 0 0 0 0 **Total Operating Impact**